



You can contact Property Management Dept on 020 8891 4932 option 2 from **9.00am to 5.00pm** Monday to Friday or email propertymanagementmailbox@milestone-collis.com / lettings@milestone-collis.com

OUT OF HOURS

Please see below out of office emergency contact numbers or for further assistance the emergency mobile number is 0758 092 8516 to speak to a member of staff between 6pm - 9am

Out of Hours Emergencies

EMERGENCY WOULD BE CONSIDERED

- **A Gas Leak**
- **Electrical Failure**
- **Water Leak**
- **Boiler Breakdown**
- **Broken Door Lock So Cannot Gain Access to Property**

THINGS NOT CLASSED AS AN EMERGENCY

- **Broken Washing Machine**
- **Broken Fridge**
- **Broken Light Fitting**
- **Leaking Tap, i.e., Dripping**
- **Broken Window**

Any other form of maintenance issues will be dealt during office hours.

EMERGENCY CONTACT INFORMATION

<u>Plumber</u>	Xpert Plumbing	07766 910909
<u>Electrician</u>	Reece Hill	07977 007548
	Steve Devenport	07958 534397
<u>General Builders</u>	M Parker Developments	Matt – 07956 462282
<u>Locksmith</u>	Kings Security	Paul - 07889 850788
<u>Gas Leak</u>	Transco	0800 111999
<u>Electricity</u> – 0845 601 5467 (MPAS)		