

SmartSearch[™]///

Facial Recognition

A Step-By-Step Guide

SmartSearch
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Facial Recognition – A Step-By-Step Guide

Introducing SmartSearch

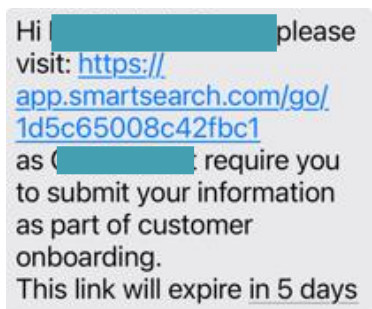
It is a regulatory requirement for regulated companies to verify your identity. This is so they can confirm you are who you say you are and helps them fight money laundering.

Typically, you would be required to take your identity documents to an office or send certified copies in the post. However, this is not always secure or reliable.

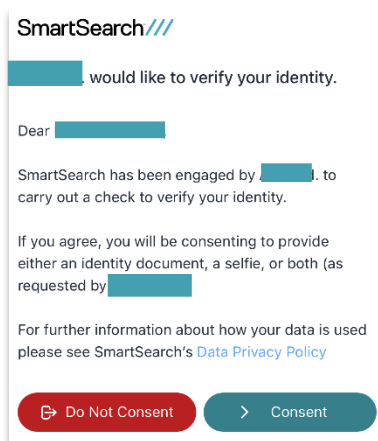
SmartSearch offers a safer and more convenient way for you to do this, via secure SMS or email upload. If you have been invited to submit an image of your ID document and/or selfie by a company, please follow the on-screen instructions on your device.

A step-by-step process is outlined below:

1. Click the SMS or email link on your mobile device:

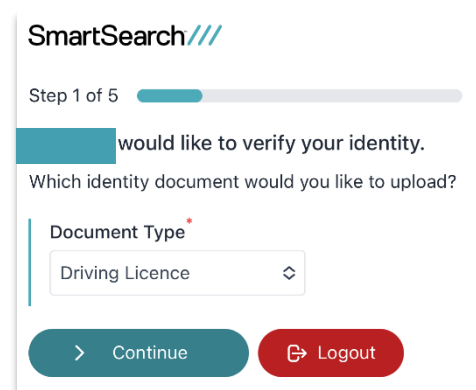


2. Consent to the process:

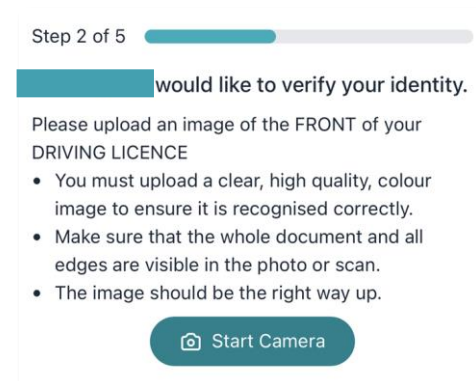


Click 'consent' to start the process. If you choose 'do not consent', the company who requested the identity check will be informed.

3. Select the document type you would like to upload:

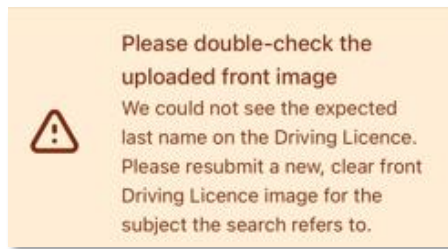


4. Take a photo of your identity document and submit:

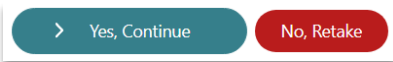
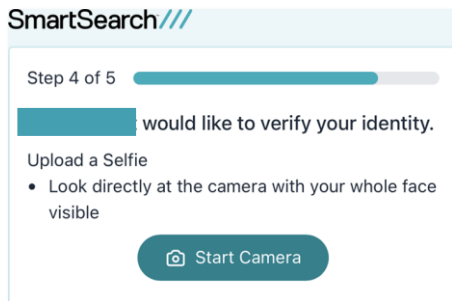


If the content of your document cannot be read clearly or details appears to be incorrect then you will be given further guidance and required to retake before submission. For example:

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5. Take your selfie image and submit:



Click 'yes, continue', if you are happy that your selfie meets the required quality guidelines. To retake an image, simply select 'no, retake'.

6. You will be advised that the journey is complete:

