



It only takes a few minutes

IDENTITY CHECKS WITH LIFETIME LEGAL

COMPLETE YOUR ANTI-MONEY LAUNDERING VERIFICATION AND ENJOY FREE MEMBERSHIP BENEFITS WITH OUR PARTNER, LIFETIME LEGAL.



To get your sale or purchase underway, we must confirm your identity and, if selling, property ownership to comply with HMRC legislation and prevent criminal activity. These legally mandated checks are carried out by our partner Lifetime Legal, for which there is a nominal charge of £75 [including VAT], which you pay directly to them.

Step One

We will schedule a two-hour time frame for the Lifetime Legal team to call you at a convenient day and time. Please keep your smartphone and two forms of ID, such as a passport and driving licence, nearby. If you're selling a property, they will also need to verify your property's ownership with the Land Registry.

Step Two

After the call with Lifetime Legal, each person will receive a text or email with a link to download the Credas app to verify their ID. If you don't have a smartphone, Lifetime Legal will guide you through alternative methods. You may also be asked to provide further documentation, depending on the sale or purchase circumstances.

Step Three

After your identity and, if selling, property ownership, have been verified, we can move forward with your property transaction. As part of the service, you will be given a 3-month free Lifetime Legal membership, which comes with free legal advice, a standard or mirror Will, and Mover Protection*. If your transaction falls through,

Mover Protection could pay out up to £720 to sellers and £1,850 to buyers**.

*These benefits and membership are offered by Lifetime Legal, and you are under no obligation to accept them if you do not wish to.

**Please note that terms and conditions apply.